# Services price list for district heating from 1 September 2024

### Services included in the basic fee

- District heating advice Expert service for equipment replacement Heat exchanger leakage check
- $\bullet$  Monitoring the energy consumption of an online service  $\bullet$  User guidance

# Reading the heat meter VAT 0 % VAT 25,5 % Collection fee \* 39,84 € 50,00 €

#### District heating metering services

Verification of a correct energy measurement at the customer's request	According to cost	According to cost
Meter energy pulse interface	According to cost	According to cost

### Delivery of customer hourly data (Metered Services Consumption Report, MSCONS)

Connection/heat consumption site	15 €/pcs	18,83 €/pcs
Message delivery/heat consumption site	4,19 €/month	5,26 €/month

#### **Contracted water flow**

Review of contracted water flow	120,97 €	151,82 €
Flow limiter installed	According to cost	According to cost

#### Route key services

Key retrieval and insertion into the cylinder	Included in the basic fee	Included in the basic fee
Key cylinder transfer	36,29 €	45,54 €



<sup>\*</sup> Meter reading or consumption assessment when readings are not provided on time.

## Delay in payment of district heating bill

VAT 0 %

VAT 25,5 %

Payment reminder (VAT 0 %)	5,00 €/reminder	
Interest on late payment	According to the Interest Act	
Debt collection visit to the customer	39,84 €/visit	50,00 €/visit
Energy cut-off, consumers (VAT 0 %)	50,00 €	
Energy cut-off, businesses	50,00 €	62,75 €
Reconnection of energy	50,00 €	62,75 €

### Extra bills and specifications

Invoice copy afterwards	1,59 €/invoice	2,00 €/invoice
Interval requested by the customer	6,37 €/invoice	8,00 €/invoice
Invoice or balance breakdown	6,37 €/pcs	8,00 €/pcs
Consumption certificate, information on consumption history	6,37 €/pcs	8,00 €/pcs

